

Onsite Physio, LLC Website Privacy Policy

OnSite Physio, LLC (d/b/a PhysNet) and its affiliates and subsidiaries (collectively “PhysNet,” “we,” “us,” “our”) is committed to respecting your privacy. This Privacy Policy describes our practices with respect to information that we collect when you visit our website, *.physnet.com, or any of our other websites or online services that link to this Privacy Policy (collectively, the “Websites”). This Privacy Policy does not apply to information we collect offline or through other methods.

Please read this Privacy Policy carefully to understand our policies and practices regarding the information we collect through the Websites and how we will treat it. If you do not agree with our policies and practices, please do not use the Websites. By accessing or using this Websites, you agree to this Privacy Policy.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of the Websites, including information:

- by which you may be personally identified, such as your name, postal address, e-mail address, telephone number; and
- about your internet connection, the equipment you use to access our Website, and your usage of the Websites.

We may collect this information:

- directly from you when you provide it to us;
- automatically as you use the Websites; and
- from third parties, such when you are a patient of a physician who makes a referral to us.

Information You Provide to Us Directly

We may collect various kinds of information that you provide directly to us through the Websites, which may include:

- if you are a prospective or current patient, information that you provide through contact forms that we make available for you, which may include contact information such as your name, mailing address, email address, telephone number, workers’ compensation insurance and/or claim information, and information about the condition for which you are seeking treatment;
- if you are a health care provider or client referring a patient to us, your name, contact information, and information about the patient you are referring and your treatment of that patient, which may include:
 - patient/company Name and contact Information;
 - gender;
 - date of birth;
 - social security number;

- claim-specific Information (description of injury, claim #, authorization #, physician info, etc.);
- treatment location;
- therapy or service visit details;
- workers' compensation insurance information;
- other relevant information;
- if you represent a prospective or current client of our physical medicine services for injured workers, your name and contact information such as your email address and phone number, your state/region, your job title, and your company name; and
- if you are a therapist interested in working with PhysNet, your name and contact information such as your email address and phone number, your state/region, your company name, and information about your interest in working with PhysNet.

We collect this information through contact forms that are made available through the Websites, and we will also collect any other information you choose to provide when you fill out those contact forms, such as through comment fields.

Information Collected Automatically.

When you browse or use the Websites, we may automatically collect other information through commonly-used logging and analytics tools, such as information about your browser, your device, the network used to access the Websites, and information about your use of the Websites (such as how you navigate and move around the Websites).

The information we collect automatically includes the software and hardware attributes of the device and browser you use to access the Websites, unique device ID information, regional and language settings, performance data about the Websites, your network provider, your IP address (a number assigned to your device when you use the Internet), and the general geographic location associated with your IP Address.

In addition, we collect information automatically in the form of log files and third-party analytics that record website activity. For example, log file entries and analytics data are generated every time you visit a particular page on our Websites, and track the dates and times that you use the Websites, the pages you visit, the amount of time spent on specific pages, and other similar usage information, and general data (including the name of the web page from which you access the Websites).

We collect some of this information through tracking technologies such as cookies and web beacons. For more information please see the "How We Use Cookies and Other Tracking Technologies" section of this Privacy Policy.

Information We Receive from Third Parties

We may receive certain information about you from third parties through the Websites. For example, if you are a patient or prospective patient, we may receive information about you (including your name

and contact details), and information about your condition, from physicians or clients who refer you to us for treatment.

How We Use Your Information

We may use the information we collect or receive through the Websites for the following purposes:

- responding to and fulfilling your requests for information about our physical and occupational therapy services;
- delivering our physical and occupational therapy services and performing our agreements with our clients;
- for our internal business operations, such as evaluating, updating, and modifying our operations and marketing efforts; conducting research and analysis and developing new services; and performing other internal business operations, including as described elsewhere in this Privacy Policy;
- communicating with you, our clients, our business partners, our service providers, and others, including to provide promotional information;
- for our recruitment and hiring purposes;
- understanding how you and other users use the Websites in order to improve and update the Websites;
- debugging, identifying and repairing errors in the Websites;
- storing information about your preferences, recognizing you when you use the Websites, and customizing your experience;
- creating aggregate or deidentified data;
- maintaining the safety, security, and integrity of the Websites;
- protecting against malicious, deceptive, fraudulent, illegal, or other unauthorized activity, and participating in any prosecution or enforcement of laws or agreements meant to prevent or punish such activity;
- protecting the legal rights, property, safety, and security of our organization, workforce, users, clients, and others;
- complying with applicable law, other legal requirements, and industry standards;
- enforcing our policies, terms of use, or rights arising from contracts;
- evaluating or participating in an actual or potential merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, including as part of bankruptcy, liquidation, or similar proceedings; and
- for such other purposes as you may authorize or direct when we collect your information.

How We Share Your Information

To accomplish the purposes set out above, we may share your information with other parties that may include:

- therapists and other health care providers who refer, or are involved in the treatment of, our patients;
- if applicable, our client(s) with whom you are associated;
- service providers that perform services on our behalf and under our direction;
- other third parties as necessary to (a) protect or defend our interests and the legal rights or property; (b) protect the rights, interest and safety and security of the Sites, our organization, or members of the public; (c) protect against fraud, and (d) investigate and prosecute users who engage in behavior that is illegal or harmful to others or to others' property;
- a buyer or other successor organization in the event of an actual or potential merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, including as part of bankruptcy, liquidation, or similar proceedings; and
- with such other parties, or for such other purposes, as you may authorize or direct when we collect the information.

How We Use Cookies and Other Tracking Technologies

As is true of most websites and applications, we gather certain information from our Websites through cookies and other tracking technologies such as web beacons.

A cookie is a data file that is placed by a website operator on the hard drive of a visitor's computer to their site. Our Websites may use first-party cookies (those placed by PhysNet) and third-party cookies (those placed by other parties with whom we work) to collect information about your use of the Websites.

A web beacon is an electronic image, called a single-pixel (1x1) or clear GIF. Web beacons can recognize certain types of information on a website visitor's computer, such as a visitor's cookie number, time and date of a page view and a description of the page where the web beacon is placed

We may use cookies and web beacons to improve the user experience and facilitate your use of the Websites, including by allowing the Websites to remember you and your preferences as you browse through different pages, and to allow us to perform site analytics. One of the ways that we do this is through the use of Google Analytics. For more information about how Google Analytics uses and processes data, please visit <https://www.google.com/policies/privacy/partners/>.

We and third parties with whom we work may also place cookies and use web beacons on the Website to collect information about your browsing activity over time and across third-party websites and online services, and use that information to deliver content relevant to your interests, including our advertisements, on our Websites and elsewhere on the internet. We may also use those technologies to understand the usefulness to you of the advertisements and content that has been delivered to you, such as whether you have clicked on an advertisement.

Your Choices

We provide you with certain choices with regard to your information. For example, you can choose not to submit personal information to us directly, as described in the “Information You Provide Directly” section of this Privacy Policy. However, in some cases, if you decide not to provide the information we request, we will not be able to provide the service or information you requested.

Other examples of your choices include:

- You can browse our websites without registering or directly submitting any information to us. We may collect some limited information automatically, as described above.
- You may opt out of receiving our commercial email messages at any time by using the opt-out mechanism provided in the message.
- You may change your browser settings or take other steps to block, manage, or delete cookies. Our Websites do not currently respond to browser “do not track” signals, so you will need to use your browser settings to effectively manage cookies. In some cases, blocking or disabling cookies may cause the Websites not to work as intended and some features may not be available.

Links to Other Websites and Websites

The Websites may contain links to other third-party websites and services. These websites and services are not subject to this Privacy Policy. They are not controlled by PhysNet and PhysNet is not responsible for their content or their privacy policies, which may differ from ours. We have not reviewed and make no representations about the accuracy of information on third-party websites, or about their information handling practices. Visits you make to these websites are at your own risk, and we encourage you to review their privacy policies.

How to Contact Us

If you have any questions or comments about this Privacy Policy, please contact by email at info@physnet.com.

Please include your name, contact information, and the nature of your request so that we can respond appropriately and promptly to your communication.

Changes to this Privacy Policy

We reserve the right to change the terms of this Privacy Policy at any time. Any changes to this Privacy Policy will be reflected on this page and we will update the Privacy Policy modification date below. Your continued use of the Websites after we make changes is deemed to be acceptance of those changes, so please check the Privacy Policy periodically for updates.

This Privacy Policy was last modified on: 02/01/2023